

# Prevea Health Plan

P.O. Box 11625  
Green Bay, WI 54307-1625  
Phone 1-888-711-1444 or 920-490-6900  
FAX 1-920-490-6944



Type of Plan ..... Health Maintenance Organization  
Total Number of Members ..... 25,000  
Years of Operating Experience ..... Since January 1, 1997  
Total Number of Primary Care Physicians (PCPs) ..... 241  
Percentage of PCPs Accepting New Patients ..... 89%  
Percentage of Board Certified Specialty Care Physicians ..... 98%  
Number of Urgent Care Facilities ..... 6  
Number of Dentists ..... No Routine Dental Coverage

## ADDITIONAL INFORMATION

<b>Referral/Prior Authorization Requirements</b>	A formal referral from your Primary Care Physician is required for all services outside the care of your Primary Care Physician. Participating Primary Care Physicians will refer to those specialists in the plan. No approval from the Medical Director is needed for referrals made to participating specialists. Referrals to non-participating specialists require approval from the Medical Director prior to seeking services.
<b>Medicare Claims Procedure</b>	Prevea Health Plan's Medicare claim payment system requires that we receive the Medicare Explanation of Medicare Benefits (EOMB) in order to coordinate benefits for those who have Medicare as their primary coverage.
<b>Prescription Drug Policy</b>	Prevea offers a comprehensive drug benefit that is differentiated by its ease of use. For covered conditions, our formulary offers a broad array of drugs from which your physician can choose. However, if your doctor elects otherwise, a non-formulary item can be prescribed. Your I.D. card will have the information necessary for plan pharmacies to process covered drug claims. For the limited number of drugs that require preauthorization, please contact Prevea Health Plan Member Services for the most current listing.
<b>Dispensing Policy</b>	The normal supply will not exceed 30 consecutive days of therapy. Oral contraceptives are dispensed at one copay per cycle.
<b>Mail Order</b>	None
<b>Disposable Diabetic Supplies Procedure</b>	Disposable Diabetic supplies are covered under the Express-Scripts pharmacy program at participating pharmacies. For durable medical equipment you will be responsible for the 20% coinsurance at the time of purchase.
<b>Outpatient Mental Health Network/Policy</b>	Prevea Health Plan utilizes its own providers for all mental and Nervous/AODA services. Information regarding access is described in the provider directory provided upon request.

## ADDITIONAL INFORMATION

<b>24-Hour Nurse Line</b>	1-888-277-3832.
<b>PCP Restrictions</b>	Enrollees must first access care from a primary care physician. Primary care departments include: General Practice, Family Practice, OB/GYN, Internal Medicine, and Pediatrics.
<b>Dental Benefits Provided</b>	No routine dental coverage offered.
<b>Quality Improvements Initiative</b>	<ul style="list-style-type: none"> <li>• Improve the accuracy and timeliness of claims payments by 3/31/02 as indicated by a 90% accuracy rating and average 7-day turn around time.</li> <li>• Establishment of an on-line referral procedure for providers by 12/31/02/</li> <li>• Increase all child and adolescent immunization rates by at least 10% by 7/31/04.</li> </ul>

Counties in Service Area	Hospitals in County	Major Providers in County *
Brown	St. Vincent/St. Mary's	Prevea Health Systems*
Door	Door County Memorial Hospital	Northshore Medical Clinic
Kewaunee	Memorial Hospital	Prevea Health Systems*
Manitowoc	Holy Family Memorial Medical Center	Internal Medicine Associates Manitowoc Family Practice Park Medical Center
Oconto	Community Memorial Hospital Oconto Memorial Hospital	Prevea Health Systems*

\* Prevea Health Clinic sites are within a 35 mile radius of Green Bay.

\* This column provides only a general summary of major provider groups. For a complete listing, please contact the plan at the phone number on the preceding page.